



## **Texas Department of Insurance**

### **Division of Workers' Compensation**

Medical Fee Dispute Resolution, MS-48

7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1645

512-804-4000 telephone • 512-804-4811 fax • [www.tdi.texas.gov](http://www.tdi.texas.gov)

## **MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION**

### **GENERAL INFORMATION**

#### **Requestor Name and Address**

SAN ANTONIO TX 78270

COMBINED CHIROPRACTIC SERVICES &  
REHABILITATION, INC.  
PO BOX 700311

#### **Respondent Name**

TEXAS MUTUAL INSURANCE CO

#### **Carrier's Austin Representative Box**

Box Number 54

#### **MFDR Tracking Number**

M4-12-0973-01

#### **MFDR Date Received**

NOVEMBER 28, 2011

### **REQUESTOR'S POSITION SUMMARY**

**Requestor's Position Summary:** "medical necessity established pre-auth obtained."

**Amount in Dispute:** \$2165.00

### **RESPONDENT'S POSITION SUMMARY**

**Respondent's Position Summary:** "Texas Mutual denied the services as the health care provider who provided or supervised the services must submit his or her own bill. Block 31 of the CMS-1500 indicates that Carey Davis, D.C. performed the services. However, the supporting documentation shows that Edwin Green M.D. performed the professional component and Dr. Davis performed the technical component only. The requestor is seeking reimbursement for the whole procedure." "As Dr. David did not perform the whole procedure, he may only bill for the technical component. The CMS-1500s submitted by the requestor were missing the TC modifier indicating the bill was for the technical component only." "Additionally, Texas Mutual denied four unit of CPT Code 95903 (Nerve Conduction Motor with F-wave Study) as this CPT Code was specifically excluded from the preauthorization request... Texas Mutual denied six units of CPT Code A4556 (Electrodes), one unit of CPT Code A4215 (Needles Only Sterile) and one unit of CPT Code A4558 (Conductive Paste or Gel) as the value of the procedure is included in the value of another procedure performed on this date. The requestor also billed CPT Code 99211 with modifier 25 (Established E/M Office Visit, Significant Separately Identifiable E/M Service), which Texas Mutual denied as the documentation does not support a significant separately identifiable E/M service."

**Response Submitted by:** Texas Mutual Insurance Co., 6210 East Hwy. 290, Austin, TX 78723-1098

### **SUMMARY OF FINDINGS**

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
August 5, 2011	CPT Code 95900-59 (6) - Nerve conduction, amplitude and latency/velocity study, each nerve; motor, without F-wave study	\$690.00	\$0.00
	CPT Code 95903-59 (4) - Nerve conduction, amplitude and latency/velocity study, each nerve; motor, with F-wave study	\$460.00	\$0.00
	CPT Code 95904-59 (6) - Nerve conduction, amplitude and latency/velocity study, each nerve; sensory	\$690.00	\$0.00

August 5, 2011	CPT Code 95861 - Needle electromyography; 2 extremities with or without related paraspinal areas	\$250.00	\$0.00
	HCPCS Code A4556 (6) - Electrodes (e.g., apnea monitor), per pair	\$30.00	\$0.00
	HCPCS Code A4215 - Needle, sterile, any size, each	\$5.00	\$0.00
	HCPCS Code A4558 - Conductive gel or paste, for use with electrical device (e.g., TENS, NMES), per oz	\$5.00	\$0.00
	CPT Code 99211-25 - Office or other outpatient visit for the evaluation and management of an established patient, that may not require the presence of a physician. Usually, the presenting problem(s) are minimal. Typically, 5 minutes are spent performing or supervising these services.	\$35.00	\$0.00
TOTAL		\$2165.00	\$0.00

### ***FINDINGS AND DECISION***

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

#### **Background**

1. 28 Texas Administrative Code §133.307, effective May 25, 2008, sets out the procedures for resolving a medical fee dispute.
2. 28 Texas Administrative Code §134.203, effective March 1, 2008, sets the reimbursement guidelines for the disputed service.
3. 28 Texas Administrative Code §134.600, effective May 2, 2006, requires preauthorization for specific treatments and services
4. 28 Texas Administrative Code §133.20, effective January 29, 2009, sets out the procedure for submitting medical bills.
5. The services in dispute were reduced/denied by the respondent with the following reason codes:

Explanation of benefits dated October 6, 2011

- 732-Accurate coding is essential for reimbursement. Modifier billed incorrectly. Services are not reimbursable as billed4 [sic] the procedure code is inconsistent with the modifier used or a required modifier is missing direct supervision by a licensed physician/health care provider was not of an employee. The health care provider who provided or supervised the services must submit his or her own bill.
- 892-Per DWC Rules 133.10, 133.20 and clean claim guide instructions for completing the CMS-1500 professional license type, number and jurisdiction of the individual HCP who rendered the health care is required.
- CAC-W1-Workers' compensation state fee schedule adjustment.
- CAC-16-Claim/service lacks information which is needed for adjudication. At least one remark code must be provided (may be comprised of either the remittance advice remark code or NCPDP reject reason code).
- CAC-198-Precertification/authorization exceeded.
- CAC-97-The benefit for this service is included in the payment/allowance for another service/procedure that has already been adjudicated.
- 217-The value of this procedure is included in the value of another procedure performed on this date.
- 225-The submitted documentation does not support the service being billed. We will re-evaluate this upon receipt of clarifying information.
- 759-Service not included in and/or exceeds preauthorization approval.
- 857-Modifier-25 billed. Documentation does not support a significant, separately identifiable E&M service.
- 892-Denied in accordance with DWC rules and/or medical fee guideline including current CPT code descriptions/instructions.

Explanation of benefits dated November 9, 2011

- 732-Accurate coding is essential for reimbursement. Modifier billed incorrectly. Services are not reimbursable as billed4 [sic] the procedure code is inconsistent with the modifier used or a required modifier is missing direct supervision by a licensed physician/health care provider was not of an employee. The health care provider who provided or supervised the services must submit his or her own bill.

- 892-Per DWC Rules 133.10, 133.20 and clean claim guide instructions for completing the CMS-1500 professional license type, number and jurisdiction of the individual HCP who rendered the health care is required. Lines 7 – 10.
- 891-No additional payment after reconsideration Lines 7 – 10.
- 193-Original payment decision is being maintained. Upon review, it was determined that this claim was processed properly.
- CAC-W1-Workers' compensation state fee schedule adjustment.
- CAC-16-Claim/service lacks information which is needed for adjudication. At least one remark code must be provided (may be comprised of either the remittance advice remark code or NCPDP reject reason code).
- CAC-193-Original payment decision is being maintained. Upon review, it was determined that this claim was processed properly.
- CAC-198-Precertification/authorization exceeded.
- CAC-97-The benefit for this service is included in the payment/allowance for another service/procedure that has already been adjudicated.
- 217-The value of this procedure is included in the value of another procedure performed on this date.
- 225-The submitted documentation does not support the service being billed. We will re-evaluate this upon receipt of clarifying information.
- 759-Service not included in and/or exceeds preauthorization approval.
- 857-Modifier-25 billed. Documentation does not support a significant, separately identifiable E&M service.
- 891-No additional payment after reconsideration.
- 892-Denied in accordance with DWC rules and/or medical fee guideline including current CPT code descriptions/instructions.

## **Issues**

1. Was preauthorization obtained for CPT code 95903?
2. Does the documentation support the level of service billed for CPT codes 95900, 95903, 95904, 95861?
3. Are HCPCS codes A4556, A4215 and A4558 included in another service/procedure billed on August 5, 2011?
4. Does the documentation support a separate identifiable Evaluation and Management service? Is the requestor entitled to reimbursement for CPT code 99211-25?

## **Findings**

1. The respondent also denied reimbursement for CPT code 95903 based upon reason code "CAC-198-Precertification/authorization exceeded".

28 Texas Administrative Code § 134.600(p)(8) states "Non-emergency health care requiring preauthorization includes" unless otherwise specified in this subsection, a repeat individual diagnostic study."

The July 25, 2011 preauthorization report approved "Repeat EMG/NCV left upper extremity to exclude 95903..."

The Division finds that preauthorization was not obtained for CPT code 95903; therefore, reimbursement is not recommended.

2. According to the explanation of benefits, CPT codes 95900, 95904, 95903 and 95861 were denied reimbursement based upon reason code "225-The submitted documentation does not support the service being billed. We will re-evaluate this upon receipt of clarifying information."

A review of the submitted documentation indicates that the August 5, 2011 nerve studies interpretation report was signed by Edwin Green, MD.

The August 5, 2011 NeuroDynamics report is unsigned and does not identify the healthcare provider that performed the testing.

A review of the submitted medical bill indicates that Cary Davis DC billed for the whole procedure. The documentation does not support that Dr. Davis performed the whole procedure for the disputed services.

Therefore, the documentation does not support the level of service billed. As a result, reimbursement is not recommended.

3. The respondent denied reimbursement for HCPCS codes A4556, A4215 and A4558 based upon reason code "CAC-97-The benefit for this service is included in the payment/allowance for another service/procedure that has already been adjudicated".

Per Medicare rules HCPCS codes A4556 and A4558 are bundled codes and payment allowance is included

in another service; therefore, reimbursement is not recommended.

Per Medicare rules HCPCS code A4215 is not covered by Medicare in any payment system; therefore, reimbursement is not recommended.

4. According to the explanation of benefits the respondent denied reimbursement for the office visit, CPT code 99211, based upon reason codes "CAC-16-Claim/service lacks information which is needed for adjudication. At least one remark code must be provided (may be comprised or either the remittance advice remark code or NCPDP reject reason code)"; "CAC-97-The benefit for this service is included in the payment/allowance for another service/procedure that has already been adjudicated"; "225-The submitted documentation does not support the service being billed. We will re-evaluate this upon receipt of clarifying information"; and "857-Modifier-25 billed. Documentation does not support a significant, separately identifiable E&M service".

Dr. Davis appended modifier 25 to code 99211 to identify a significant, separate evaluation and management service.

Modifier 25 is defined as "It may be necessary to indicate that on the day a procedure or service identified by a CPT code was performed, the patient's condition required a significant, separately identifiable E/M service above and beyond the other service provided or beyond the usual preoperative and postoperative care associated with the procedure that was performed. A significant, separately identifiable E/M service is defined or substantiated by documentation that satisfies the relevant criteria for the respective E/M service to be reported (see Evaluation and Management Services Guidelines for instructions on determining level of E/M service). The E/M service may be prompted by the symptom or condition for which the procedure and/or service was provided. As such, different diagnoses are not required for reporting of the E/M services on the same date. This circumstance may be reported by adding modifier 25 to the appropriate level of E/M service."

A review of the submitted documentation finds that Dr. Davis did not submit a copy of the office visit report to support billing of CPT code 99211-25; therefore, the documentation does not support a significant, separate evaluation and management service. As a result, reimbursement is not recommended.

### **Conclusion**

For the reasons stated above, the Division finds that the requestor has not established that additional reimbursement is due. As a result, the amount ordered is \$0.00

### ***ORDER***

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the disputed services.

### **Authorized Signature**

_____ Signature	_____ Medical Fee Dispute Resolution Officer	7/3/2012 _____ Date
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### ***YOUR RIGHT TO APPEAL***

Either party to this medical fee dispute may appeal this decision by requesting a contested case hearing. A completed **Request for a Medical Contested Case Hearing** (form **DWC045A**) must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party**.

**Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.**